



Hotel Parque Tropical's Environmental Policy

Our commitment

The management of Hotel Parque Tropical understands the importance of protecting the environment and we are committed to managing our business in a way that minimizes and reduces our environmental impact. In addition, we understand our business as an opportunity to raise awareness in society, creating sustainable habits at work that will become sustainable habits for your home and the community. We have the following actions already in operation:

- Separation of waste in the different containers of plastic, paper, glass, organic and remains.
- Use of low consumption light bulbs.
- Use of flow limiters in taps.
- Responsible use of chemical products and their management.
- Irrigation in suitable hours of the gardens at night.
- Responsible use of water in the rooms, communicating with guests to limit the use of washing sheets and towels.
- Responsible use of energy using low consumption technologies, efficient electrical equipment, sensors, timers, card holders in rooms and common areas.
- Instructions and signs for employees and customers to separate recyclable waste.
- Heating and air conditioning shutdown system when doors and windows are opened.
- 10,000m² gardens including ponds, Canary palm trees and a wide variety of plants to increase and preserve biodiversity.
- Aromatic plants inhabited by pest predators to reduce the use of phytosanitary products.
- A small orchard in production.
- Aware management team with internal and external environmental manager.

Our goals:

- 1) Reduce our water consumption by 10% by the end of 2024. To do this, we focus on:
 - Measure and improve use by implementing a daily control system for meter reading and key points to detect leaks and points for improvement
 - Install double push buttons in all toilets to reduce water consumption.
 - Achieve a water flow in all showers of 10L/Min, limiting the amount of water in the faucet, add informative signage for staff and guests
 - Start implementing a long-term drip irrigation system.
 - Plant native flora with little need for irrigation.

- 2) Reduce waste generation by 20% before the end of the year 2024 by implementing the following measures:
 - L/T Acquire more sustainable products by avoiding and replacing single-use items.
 - L/P Leftover food bank at the buffet (Pending).
 - L/P start separating organic matter in a specific container to start introducing a possible fifth container and reducing food waste; At the same time, support the non-profit association ONGDI Fondo Verde and its Canarias Siempreviva project with an annual donation, making compost in schools and reducing CO2.
 - Increase purchases from local producers and communicate this to customers so that their use is encouraged and packaging is reduced.
 - Increase the purchase of products in large packages, thus reducing packaging.
 - Put bins for recycling in the corridors of all floors and their corresponding material in the staff cleaning carts for proper separation and management.
 - C/P Create new signage for employees and guests.

- 3) Reduce our carbon emissions and energy consumption by 7% by the end of the year in 2024 by implementing the following measures:
 - Record and periodically monitor the amount of energy we consume, in addition to the waste we generate.
 - Improve the facilities with LED light bulbs and low consumption throughout the property.
 - L/P Implement some areas with solar panels.
 - Increase recycling with bins for guests and record waste management

- L/P Collaborate with ONGDI Green Fund to offset carbon footprint by composting.
- 4) Minimize all forms of pollution caused by the operation of our business by implementing the following measures:
- Where possible, continually review the cleaning chemicals we use and switch to green alternatives.
- 5) Cause a positive impact on local biodiversity in our area by implementing the following measures:
- Plant native vegetation in our garden that attracts bees and needs less irrigation.
 - Inform our employees and guests about the importance of protecting the Maspalomas Dunes and the “Masdunas” project (<https://masdunas.es/>)

To increase the environmental awareness of our workers and guests, we have created a new concept “TropiCares”, in which all the environmental measures we carry out are collected and published. To do this, we put information posters at the disposal of our guests in the rooms and on the website in which we inform about recyclable waste, energy and water conservation and saving. In addition, they are also made available to employees in the common spaces for staff use, combining them with talks and/or annual participatory actions and reminder procedures.

We regularly train all of our employees and educate our customers, suppliers and partners to encourage them to support our environmental management system and help us move forward.